



empower your business



COMPANY PROFILE

Empower your business

Hardware and Software Solutions



Company Name ,Address ,Contacts

ITD sh.p.k
Gjergji Center
Rr. Murat Toptani, Tiranë. Albania

Tel: + 355 4 2 234025, 251186
Fax: + 355 4 2 256013
e-mail: info@itd-al.com
Website: www.itd-al.com

Object

Distribution of information technology products

Legal Status

Limited Liability Company

Registered Capital

35.984.027 Lekë (All)



CERTIFICATO N. CERTIFICATE No.

30442/14/S

SI CERTIFICA CHE IL SISTEMA DI GESTIONE PER LA QUALITÀ DI
IT IS HEREBY CERTIFIED THAT THE QUALITY MANAGEMENT SYSTEM OF

ITD SHPK

GJERGJI CENTER, RR. MURAT TOPTANI TIRANE ALBANIA

NELLE SEGUENTI UNITÀ OPERATIVE / IN THE FOLLOWING OPERATIONAL UNITS

GJERGJI CENTER, RR. MURAT TOPTANI TIRANE ALBANIA
AUTOSTRADA TIRANE-DURRES, KM 1 TIRANE ALBANIA
RR. DERVISH HIMA TIRANE ALBANIA E UNITÀ OPERATIVE

È CONFORME ALLA NORMA / IS IN COMPLIANCE WITH THE STANDARD

ISO 9001:2008

PER I SEGUENTI CAMPI DI ATTIVITÀ / FOR THE FOLLOWING FIELD(S) OF ACTIVITIES

PROGETTAZIONE, ASSEMBLAGGIO, REALIZZAZIONE, ASSISTENZA POST VENDITA E SUPPORTO TECNICO DI
PERSONAL COMPUTER;
COMMERCIALIZZAZIONE, ASSISTENZA POST VENDITA E SUPPORTO TECNICO DI HARDWARE E SOFTWARE

DESIGN, ASSEMBLY, MANUFACTURE, AFTER SALE SERVICE AND TECHNICAL SUPPORT FOR PERSONAL
COMPUTERS; TRADE, SERVICING AND TECHNICAL SUPPORT OF HARDWARE AND SOFTWARE

La validità del presente certificato è subordinata a sorveglianza periodica annuale / semestrale ed al riesame completo del sistema di gestione con periodicità triennale

The validity of this certificate is dependent on an annual / six monthly audit and on a complete review, every three years, of the management system

L'uso e la validità del presente certificato sono soggetti al rispetto del documento RINA: Regolamento per la Certificazione di Sistemi di Gestione per la Qualità

The use and validity of this certificate are subject to compliance with the RINA document: Rules for the certification of Quality Management Systems

Prima emissione First Issue	28.03.2014
Emissione corrente Current Issue	28.03.2014
Data scadenza Expiry Date	27.03.2017

Ing. Michele Francioni
(Chief Executive Officer)

RINA Services S.p.A.
Via Corsica 12 - 16128 Genova Italy



ISO 9001:2008 A-001 N° 001 G
ISO 9001:2008 D-001 N° 001 H
ISO 9001:2008 E-001 N° 001 C
ISO 9001:2008 F-001 N° 001 C

Membro degli Accordi di Riconoscimento EA, IAF e ILAC
Signatory of EA, IAF and ILAC Mutual Recognition Agreements



CISQ is a member of



IONet, the association of the world's first class certification bodies, is the largest provider of management System Certification in the world. IONet is composed of more than 30 bodies and counts over 150 subsidiaries all over the globe.

Per informazioni sulla validità del certificato, visitare il sito www.rina.org

For information concerning validity of the certificate, you can visit the site www.rina.org

Riferirsi al Manuale della Qualità per i dettagli delle esclusioni ai requisiti della norma

Reference is to be made to the Quality Manual for details regarding the exemptions from the requirements of the standard

EA:33
EA:29
EA:19

CISQ è la Federazione Italiana di Organismi di Certificazione dei sistemi di gestione aziendale

CISQ is the Italian Federation of management system Certification Bodies



www.cisq.com

About Us

ITD shpk has started operating in the Albanian market since 1996. ITD is an authorized distributor of Cisco, IBM, Microsoft, Hewlett - Packard, Dell and many other global prestigious companies. ITD, being profiled as a pure Distributor, has the objective to be a market leader in the IT distribution in Albania. ITD shpk covers all the Albanian territory with about 89 resellers.

ITD aims in creating a dealers' network spread throughout Albania by offering them, in a professional manner, a variety of products, support and performance.

Having a qualified staff of 53 employees, ITD aims to offer a quality service by fulfilling all the needs of its customers.

Since February 4th, 2009, ITD shpk is certified with the quality management standart ISO.

ITD shpk operates a management system that complies with the requirements of ISO 9001: 2008.

Company Management

The shareholders assembly nominates the Board of Directors. The Board of Directors appoints the General Director. The actual statute of ITD provides high competencies to the General Director with the scope of increasing the speed of decision making and management. The General Director nominates the Consultative Board that is called in meeting by the General Director every time is needed to discuss important issues.

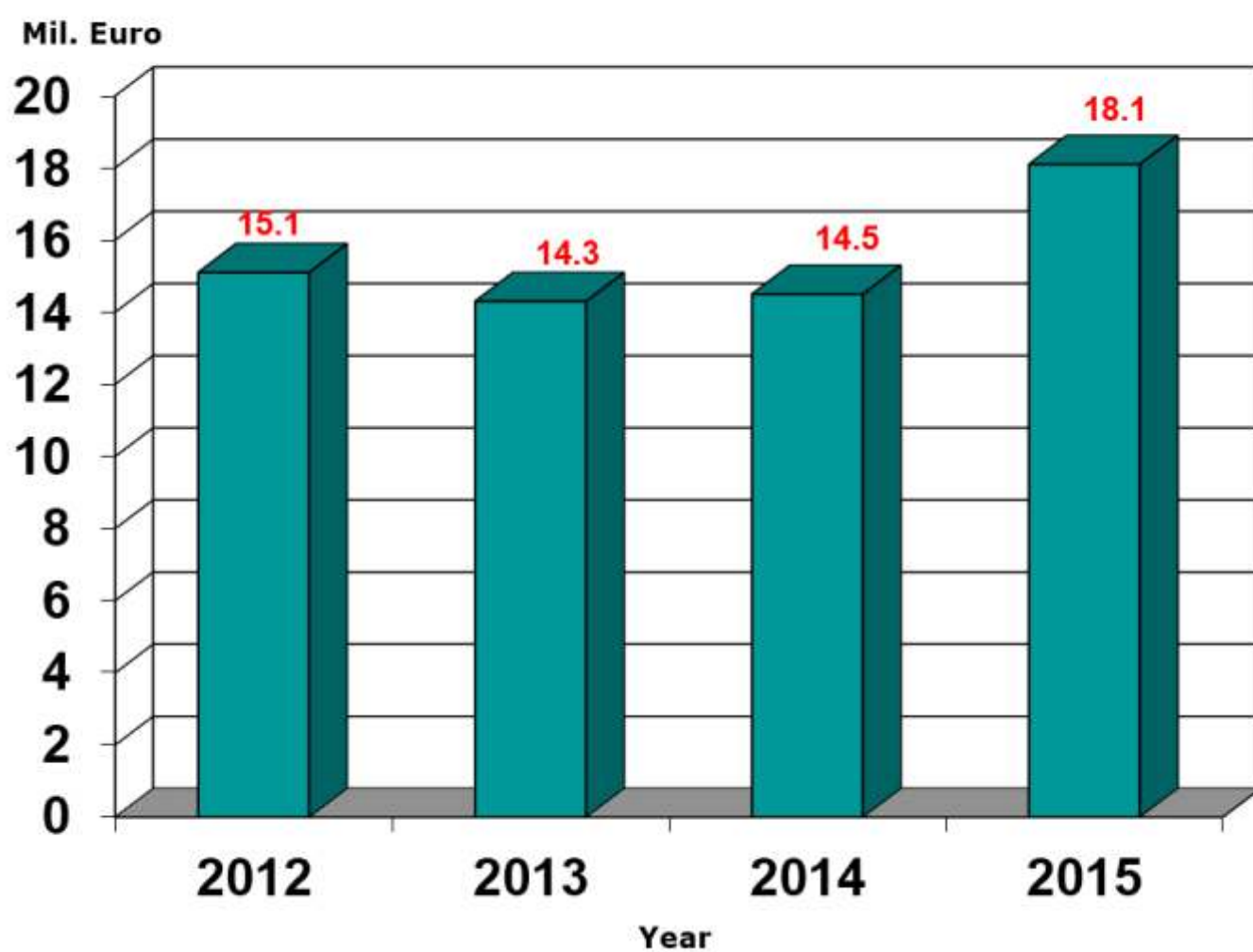
Employees

ITD sh.p.k. has a team of 53 qualified employees.

Company's Departments

Product Department
Sales & Marketing Department
Import - Export & Warranty Department
Warehousing & Delivery logistics Department
Accounting

Annual Turnover 2012- 2015



International Partners



Authorized Distributor



by **Schneider** Electric

Authorized Distributor



Authorized Distributor



Authorized Distributor



Authorized Distributor



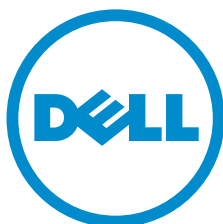
Authorized Distributor



Authorized Distributor



Authorized Distributor



The power to do more

Authorized Distributor



Authorized Distributor



Authorized Distributor



Authorized Distributor



Authorized Distributor



Authorized Distributor



Authorized Distributor



Authorized Distributor



Authorized Distributor



Authorized Distributor



Authorized Distributor



Authorized Distributor

International Partners



Authorized Distributor



Authorized Distributor



Authorized Distributor



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Market Segments

Retailers
Small and Medium Dealers
System Integrator

Important Clients

Retailers:

Neptun
Globe
IT Gjergji Kompjuter
Shpresa AI

System Integrator:

Advanced Business Solution
Asseco See
Cactus
CCS
Communication Progress
Horizon
InfoSoft Systems
InfoSoft Office
S&T Albania
Sinteza

Small & Medium Dealers:

PC Store
Divitech
Eralbi
Euro Office
Hard & Soft Millenium
House of Computers
Informatika
Inova Computers
Inside Computer Systems
Microtech
Atom
E-Point
TechoSoft

Human Resources Management

The Human Resources Department plays a vital role in the general function and activity of the company. Its main activities extent in:

- Recruitment of a professional, ambitious and qualified staff through the implementation of efficient programs.
- Continuous staff training with the scope of improving performance, professional development and career advancement through the Company's structure.
- The correct and documented evaluation of performance for each employee in function of motivation and the correct duties fulfilment for a job position.
- Staff motivation for encouraging personal skills and improvement of job efficiency.



A large blue diagonal graphic that starts from the top-left corner and extends towards the bottom-right, creating a triangular shape on the left side of the page.

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